

Black Bruin Inc.

## GENERAL WARRANTY POLICY

Black Bruin Inc. agrees to compensate according to the following terms defects or faults found in products due to faulty raw material or manufacturing error.

### 1. GUARANTEE PERIOD

Guarantee period is 12 months from the date of first use, or 1000 operation hours (4000 hours for Industrial S Series), whichever is filled first, beginning at the latest 6 months from the original delivery from manufacturing plant. Guarantee, or the repairs made during the guarantee period, expires simultaneously with the original guarantee of the product.

### 2. GUARANTEE CONDITIONS

Guarantee applies only, if the damage or fault has occurred under normal operating conditions defined according to product design guide.

### 3. EXTEND OF GUARANTEE

Guarantee covers damaged or faulty parts supplied by Black Bruin Inc. Black Bruin Inc. or its representative compensates damaged or faulty parts according its judgment by a new part or by repairing the original damaged or faulty item.

### 4. LIMITATIONS OF GUARANTEE

Guarantee does not cover:

- Damages caused by transportation accident
- Damages caused by carelessness or misuse
- Damages caused by negligence of operating, service and maintenance instructions
- Damages caused by incorrect installation
- Damages caused by normal wear
- Damages caused by incorrect maintenance, repairs or modifications done by unauthorized personnel
- Labor, traveling or freight expenses
- Indirect costs related to the product damage or fault

5. In the event of damage during the guarantee period, the damage must be repaired without delay by Black Bruin Inc. or by authorized distributor and the claim for compensation must be submitted within 6 weeks from the failure date to Black Bruin Inc. in order to get the claim investigated and compensated in case the claim is justified.

6. Agreements, which are in conflict with these Guarantee terms, are invalid if Black Bruin Inc. has not verified them in writing.